



4-26-04

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(N.E.)

J.D.

5/21/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

EDWARDS et al.

Serial No.: 09/247,893

Filed: February 10, 1999

Atty. File No.: 4366-33

For: "DYNAMICALLY ALLOCATING
SERVER RESOURCES TO
COMPETING CLASSES OF WORK
BASED UPON ACHIEVEMENT OF
SERVICE GOALS"

Group Art Unit: 2642

Examiner: WILLIAM J. DEANE, JR.

FIRST PRELIMINARY AMENDMENT

"EXPRESS MAIL" MAILING LABEL NUMBER: EV368037276US
DATE OF DEPOSIT: 4/22/04

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING
DEPOSITED WITH THE UNITED STATES POSTAL SERVICE
"EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE
UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS
ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX
1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE: *Amy Duarte*

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

RECEIVED

APR 29 2004

Technology Center 2600

Dear Sir:

Prior to the initial review of the above-identified patent application by the Examiner, please enter the following Preliminary Amendment. Although Applicants do not believe that any fees are due based upon the filing of this Preliminary Amendment, please charge any such fees to Deposit Account 19-1970.

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 21 of this paper.